



Audio Response

24-Hour Telephone Account Access

Silver City calling area: 575 388-1490

Toll Free: 1 866 537-4810

Audio Response Main Menu:

Press 1 for Deposit Account Balance

- ◆ Select the desired account from the audio menu
- ◆ Press # to repeat list of deposit accounts
- ◆ Press * to return to main menu

After you select an account:

- ◆ Press 1 for last 5 transactions
 - ◆ Press 2 for last 5 withdrawals
 - ◆ Press 3 for last 5 deposits
 - ◆ Press 5 for last 5 direct deposits
 - ◆ Press 6 to select a different account
 - ◆ Press 8 to end this call
 - ◆ Press 9 to repeat balance
 - ◆ Press # to repeat list of deposit accounts
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Press 2 for Loan Account Balance

- ◆ Select the desired account from the audio menu
- ◆ Press # to repeat list of loan accounts
- ◆ Press * to return to main menu

After you select a loan account:

- ◆ Press 1 for last 5 transactions
 - ◆ Press 2 for last 5 payments
 - ◆ Press 3 for last 5 charges
 - ◆ Press 6 for a different loan account
 - ◆ Press 8 to end this call
 - ◆ Press 9 to repeat loan information
 - ◆ Press * to return to main menu
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**Chino Federal Credit Union
Audio Response
Convenient 24 Hour Telephone Account Access**

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Press 3 to Transfer Funds

- ◆ Select the desired account from the audio menu to transfer funds from
 - ◆ Select the desired account to transfer funds to
 - ◆ Enter dollar amount. Press * for a decimal and enter cents. Press # to continue
 - ◆ Press 1 if correct
 - ◆ Press 2 If you wish to enter a new amount
 - ◆ Press * to return to main menu
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Press 4 to make a Loan Payment

- ◆ Select share account to make loan payment from
 - ◆ Select loan account to apply payment
 - ◆ Enter the dollar amount to apply to loan
 - ◆ Press # to continue
 - ◆ Press * to return to main menu
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Press 5 for Rate Information

- ◆ Press 1 for Certificate Rates
 - ◆ Press 2 for Loan Rates
 - ◆ Press 3 for all other interest bearing accounts
 - ◆ Press * to return to main menu
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Press 6 for Credit Union hours
Press 7 to change your password
Press 8 to end this call
Press 9 to repeat this menu

**Chino Federal Credit Union
Branch Locations**

Silver City	Bayard	Deming
2290 Superior St Silver City, NM 88061 (575) 388-2511	607 Winifred Bayard, NM 88023 (575) 537-3363	801 E Cedar St Deming, NM 88030 (575) 546-0459

- ◆ Access your accounts online
- ◆ Learn more about your credit union
at www.chinofcu.org